

IT Strategies

Okay... the small rounded object attached to the computer by a cord? That's called a mouse. You use it to -... Listen, are you sure none of the other board members can help you with this?



Why non-profit tech staff never bother to take holidays

DACS March 2008

Flo Ferrara





Considerations

- Technology Plan
- Standardization
- Disaster Recovery
- Security
- Reporting Requirements
- Budget



Technology Plan

- Establish leadership & support
- Assess your resources
- Define your needs
- Explore solutions



Technology Plan (cont'd)

- Write the plan
- Get funding
- Implement the plan



Standardization

- Hardware
 - Workstations
 - Servers
 - Network Connectivity – LAN/WAN
 - Switches
 - Firewalls
- Software
 - Base Image
 - Industry 'off the shelf' software
 - Vendor Agreements
 - Support
 - Proprietary Software, if any
- Documentation
- Maintenance
- Training



Disaster Recovery

- Co-Located servers
- Fail over Internet connection
- Backup copies of software stored offsite
- Data backup schedule
 - Full/Incremental
 - Online
 - Tape
 - Offsite storage
- Restore testing



Security

- Physical Hardware
 - Server Access
 - Desktop Access
- Software Security
 - Network Logon
 - Firewall Configuration
 - Antivirus
 - Spam filtering



Reporting Requirements

- Contractual Requirements
 - DMHAS, DCF, DMR, DPH, etc.
- Licensure Requirements
- Credentialing Requirements
 - CARF (Commission on Accreditation of Rehabilitation Facilities)



Budget

- Cost issues
 - Equipment
 - Third party contractors
 - Software vendor licenses
 - Training



Resources

- www.cdwg.com - customer support, competitive pricing and a vast product offering tailored to fit the unique needs of education and government customers. Danbury CT Rep - Jamal Ford-Bey, Account Manager, CDW•G, 2 Enterprise Drive, Suite 404, Shelton, CT 06484, Toll Free Phone: 866.849.5198, Direct: 203.851.7132, Fax: 847.990.8038, E-Mail: jamafor@cdwg.com
- www.techsoup.org - TechSoup Stock connects nonprofits and public libraries with donated and discounted technology products. Over 240 products from companies such as Cisco, Microsoft, Adobe, and Symantec.
- www.osalt.com - open source alternative - find open source alternatives to your favorite commercial products. Browse through our software categories and compare pros and cons of both commercial.
- www.npower.org -NPower's mission is to help other nonprofits use technology to serve their communities better. Through hands-on IT planning and implementation; skill and fluency based training; volunteer matching; and innovative technology consulting.



Resources (cont'd)

- www.nonprofitmatrix.com - an online directory and guide to Application Service Providers (ASPs) and portals offering web-based services for nonprofits and charities.
- www.corp.att.com/foundation - philanthropic program supporting education, community development, the arts, health and human services, and technology access in communities across the country.
- www.dell.com – Public sector. Ct Rep - Bryan Anderson, Dell Public Sales and Leasing, Dell Inc. , Phone: (800) 576-6038 ext. 72-41737, mailto:Bryan_Anderson@Dell.com
- <http://www.ctnonprofits.org> - Connecticut Association of Nonprofits supports and strengthens nonprofit organizations in building and sustaining healthy communities in Connecticut.



Considerations Wrap Up

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